QUAKE
LISBON EARTHQUAKE MUSEUM

PARTNER INFORMATION
lisbonquake.com

Quake is where the city of Lisbon begins.

550,000+
VISITORS
since opening

10
THEMED ROOMS
25+ interactive stations

90 min
VISIT LENGTH
entirely indoors

DESCRIPTIONS YOU CAN USE

Copy these as they are. They are also in the kit as plain text.

SHORT DESCRIPTION · ABOUT 60 WORDS

Quake - Lisbon Earthquake Museum is an immersive museum in Belém, Lisbon, about the earthquake, tsunami and fires that destroyed the city on 1 November 1755. Across ten rooms of simulators and immersive sets, developed with a historian and seismologists from the University of Lisbon's Instituto Dom Luiz, visitors feel the shaking, learn how earthquakes work and see how Lisbon was rebuilt. It opened in April 2022.

FULL DESCRIPTION · ABOUT 110 WORDS

Quake - Lisbon Earthquake Museum opened on 20 April 2022 in Belém, next to the Museu Nacional dos Coches. Visitors follow Professor Luís, an elderly scholar, back to 1 November 1755, feel the earthquake from a moving church pew, see the tsunami and the fires that followed, and help recover the documents that shaped Lisbon's rebuilding. The experience was designed by Dutch themed-entertainment company Jora Vision, with historical and scientific content developed with historian André Canhoto Costa and seismologists Susana Custódio and Luís Matias of the University of Lisbon's Instituto Dom Luiz. It is run by Turcultur, founded by Ricardo Clemente and Maria Marques.

KEY FACTS

OPENED	20 April 2022
LANGUAGES	Portuguese, English, Spanish, French. Audio guides in 11 more languages. Staff are fluent in Portuguese and English
ADDRESS	Rua Cais da Alfândega Velha, 39, 1300-598 Lisboa (Belém)
TICKETS	Current prices and booking: lisbonquake.com/en-GB/tickets
FORMAT	10 rooms, 25+ interactive stations
AGES	Under 4s not admitted. Ages 4–5 free, view-only for the simulator. Simulator from age 6
OPENING HOURS	Daily 10:00–18:00. Last session starts at 18:00. Closed 24–25 December.

THE VISIT

Getting there

Quake is in Belém, next to the Museu Nacional dos Coches and near Avenida da Índia. Buses, trains and trams link the area to central Lisbon and the south bank of the Tagus. Parking nearby is scarce.

What to expect

Check in, collect a free wristband, then wait in the first-floor café until staff call your group by wristband colour. The visit takes about 90 minutes and is entirely indoors. The last session starts at 18:00.

GOOD TO KNOW

- Children under 4 are not admitted.
- Ages 4–5 are free but cannot use the earthquake simulator. They can watch from a view-only area.
- The route is entirely indoors, so it is not recommended for people with claustrophobia.
- Some rooms use visual effects, lights and artificial smells. Not recommended for people with photosensitive epilepsy, breathing problems or other conditions sensitive to special effects.
- The simulator is not recommended for pregnant women or people with reduced mobility, heart problems or back problems. They can watch the earthquake and the light and sound show from an alternative area in the same room.

ACCESSIBILITY

Reduced mobility

The building and route are designed to welcome visitors with reduced mobility, and the experience can be adapted for comfort and safety. Please contact the team before buying a ticket so they can prepare: booking@lisbonquake.com. Content on Tōhoku (2011) and San Francisco (1906) may need adapting, and staff will provide alternatives. At the main 1755 simulator, visitors who can transfer to the vibrating seats get the full experience. Others can watch the visual and sound effects from the same room.

Visual or hearing impairment

Some content is adapted, but some moments may not meet visitors' expectations. Contact before booking is required: booking@lisbonquake.com. Quake is working on adapting all of its content.

PUBLIC TICKET PRICES

Adult	**€23.50 – €29.50**	Dynamic pricing (varies by date and demand)
Child (6–12)	**€17.50 – €22.00**	Full experience, including the simulator
Child (4–5)	**Free**	View-only seat. Cannot use the simulator
Senior (65+)	**€20.00 – €25.00**	
Voucher (adult)	**€26.00**	Fixed-price gift voucher
Voucher (kids)	**€20.00**	Fixed-price gift voucher for children

10% discount on tickets booked at least two days in advance. No cancellations. Date and time changes up to 48 hours before the visit cost €3.50 plus any price difference.

Prices as published on lisbonquake.com (dynamic pricing, checked 24 September 2026).

AWARDS

The badges are in the kit, in the award-badges folder.



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